

Webhosting.net, Inc. Subpoena Policy

Webhosting.net's [Privacy Policy](#) prohibits the release of customer or account information without the customer's express permission unless (1) required by law, (2) to conform to the edicts of the law, or to comply with legal process properly served on Webhosting.net.

If you seek the identity or account information of a Webhosting.net customer for a civil or criminal matter, you must fax, mail, or serve Webhosting.net, Inc. with a valid subpoena. For criminal matters, you must belong to the law enforcement community.

How to Submit a Subpoena

Webhosting.net is located in Miami, Florida. You must serve the subpoena at or mail it to the following location:

Legal Department
Webhosting.net, Inc.
36 NE 2nd Street
Suite 550
Miami, Florida 33132

Alternatively, you may fax the subpoena to:

+1 (305) 433-7764
Attn: Legal Department

Email Policies

Webhosting.net will not produce the content of email because the Electronic Communications Privacy Act, 18 U.S.C. § 2701 *et seq.*, prohibits an electronic communications service provider from producing the contents of electronic communications, even under subpoena or court order, except in limited circumstances. Webhosting.net's email servers do not retain deleted or sent email.

Webhosting.net may request a copy of the complaint and any supporting documents that shows how the Webhosting.net email address relates to the pending litigation and the underlying subpoena.

Civil Subpoena Terms:

How and When We Will Reply to a Subpoena

On receiving a valid civil subpoena, Webhosting.net will promptly notify the customer whose information is sought by email or U.S. mail. If the circumstances do not amount to an emergency, Webhosting.net will not immediately produce the customer information sought by the subpoena and will give the customer an opportunity to move to quash the subpoena in court. Webhosting.net may charge an administration fee to the customer by charging the payment method the customer has on file with Webhosting.net.

Fees for Subpoena Compliance

Webhosting.net will charge the person or entity submitting the civil subpoena for costs associated with complying with the subpoena. Payment must be made within 30 days from the date of receipt of the Webhosting.net invoice. Checks should be made out to Webhosting.net, Inc.

Webhosting.net's subpoena compliance costs are as follows:

- Research or Discovery - \$75 per hour
- Delivery - Cost as Billed
- Copies - \$.30 per page
- Compact Discs - \$10 per CD
- Storage Devices - \$25 per unit

Webhosting.net may also charge additional amounts for requests that require third-party charges or other expenses, including legal expenses.